



# WELCOME TO NEWPORT SURGERY NEWSLETTER

First edition, December, 2006

**Helping us to help you:**

- 1. Minor illnesses can be self treated**
- 2. Please accept routine appointments if your problem is not urgent**
- 3. If don't keep your appointment other people lose out.**

**70 patients did not attend for booked appointments in October 2006!**

Did you know we have

A total of 4178 patients, (951 aged 65 & over, 3227 aged 64 & under), 2 full-time doctors, 1 part-time doctor, 1 Registrar, 1 Nurse Practitioner, 2 Practice Nurses, 1 Health Care Assistant, 1 Practice Manager, 1 Admin Assistant, 1 Data Input Clerk, 5 receptionists, and numerous attached Community Staff.

Please be assured that the doctors and staff at Newport Surgery continue to strive to give you all the best of our care and efforts

This year we aim to vaccinate 900 patients against the 'flu

Did you know ...?

**In an average week:**

- 200 patients see the doctors
- 238 patients see the nurses/health care assistant
- 25 Patients have contact with the health Visitor
- 546 telephone calls are answered
- 90 Patients have contact with the Community Nurses
- 330 letters regarding patients arrive
- 70 Miscellaneous correspondence arrives
- 250 Results arrive



**On average, every month:-**

2038 repeat prescriptions are issued

**Since April 2006:-**

- 81 minor surgery procedures have been performed
- 123 minor injuries have been treated
- 196 episodes of post-operative wound care were performed
- 591 vaccinations and immunizations were given
- 112 baby vaccinations were given
- 444 holiday makers have been seen at the practice
- 4 written complaints were received at the practice

**Projects 2006!**



We are in the process of running a pilot scheme project aiming to protect the long term health and well being of Carers by providing regular health checks for Carers.

We are opposed to the proposed car parking charges!

Recent audits and questionnaire results have confirmed we are within the requirements for Access and the vast majority of our patients express considerable appreciation and satisfaction with our service.

We trust this will continue .....

## Your doctors

**Dr. Sam Lewis** has been a Newport GP since 1980 and is an Advanced GP Trainer.

**Dr. Richard Jenkins** became a partner in 2000.

**Welcome to Dr. Manomie Edirisinghe**, She will be working with us 2 days a week. Dr Manomie qualified in 1999 in Vienna and has recently moved from Gloucester.

**Dr. Val O'Reilly** is currently our Registrar until February 2007 she will then move onto St Thomas' Surgery in Haverfordwest.

### **Nursing Team:**

**Sally Powell – Nurse Practitioner:** Cervical Screening, Diabetic and Asthma Monitoring, Triage of unwell patients, Sore throats/ infections and more

**Mags Lewis and Eleri Morris Practice Nurses:** Contraceptive Advice, Wound care, Suture removal, childhood immunisations, Ear irrigation, Holiday vaccinations and more

**Yvonne Moore - Health Care Assistant:** Blood withdrawal, Blood pressure checks, Health Checks, ECGs, Urinalysis, Weight checks, smoking cessation advice & more..



**Let the receptionist know which service you require so they can book you with the appropriate team member.**

**Community Nurses** treat patients who are housebound.  
**Health Visitor** deals with families with children aged 5 and under

**Our reception/ admin staff** deal with organisational side of things and the day to day administrative issues to ensure that the surgery runs smoothly.

**Surgery News will be displayed on our notice board in the waiting room on a regular basis.**

## Christmas & New Year



Friday 22<sup>nd</sup> December – Open usual hours

Monday 25<sup>th</sup> – Christmas Day **Closed**

Tuesday 26<sup>th</sup> Boxing Day **Closed**

Wednesday – Friday Open usual hours

Monday 1<sup>st</sup> January New Year's Day - **Closed**

If you need advice when the surgery is closed telephone **01239 820 397** and your call will be answered by Pembrokeshire Care on Call  
Or contact NHS Direct on 0845 46 47

### Reminders for you!

- If you are over 65 and have not had a flu vaccine, please make an appointment with the Nurse
- If you are a Carer and would like a health check please make an appointment with the Nurse or Health Care Assistant (please mention that you are a Carer)
- Please let us know if you do not plan to attend an appointment, so we can offer it to someone else
- If you wish to know more about the services we provide there are practice leaflets available at the Surgery
- If you would like to access our new website log onto [www.newport.mysite.wanadoo-members.co.uk](http://www.newport.mysite.wanadoo-members.co.uk)
- If you have any suggestions on how we can improve our service please let the Practice Manager know



We hope you enjoyed our first Newport Surgery Newsletter which will be issued on a quarterly basis and will be available at the Surgery. **Future editions will be bilingual.**

**We take this opportunity to wish you all a Merry Christmas and a peaceful New Year**