



Pembrokeshire Bus Services Consultation Questionnaire



There are over 30 local bus services operating in Pembrokeshire. Whilst some of these are operated commercially by bus companies, the vast majority are subsidised by the Council.

Over the past 6 years there have been a number of service changes as the result of the Welsh Government and the Council's own budget for transport being reduced. Unfortunately, due to further budget pressures, the Council has identified a need to further reduce the budget available for passenger transport services.

In order to ensure that the service changes implemented have the least negative impact it is important that we obtain your feedback. Please answer the following questions.

1. Which do you consider to be the most important role of public transport? Access to:
(please tick one only)

- Employment Healthcare Shopping
- School/college* Visit family or friends Social/
leisure activities
- Other, please specify:

* This does not include dedicated school transport services, which are separately funded.

2. Please identify which of the following best represents you (please tick all that apply).

- Frequent bus user Occasional bus user Non bus
user
- County Council Member Town/Community Council
- Organisation whose members use bus services

3. If you have indicated that you are a frequent/occasional bus user please list which service(s) you use:

4. Why do you use public bus services? (Please tick all that apply)

- I do not drive I do not have access to a car Safer than driving
- Easier and quicker than driving
- Environmental concerns Low cost
- Difficulty or cost of parking Better use of time
(emails, texts, newspaper etc)

Other.....
.....

5. How satisfied or dissatisfied are you with the local bus services overall?

(please tick one only)

- Very satisfied Fairly satisfied Fairly dissatisfied Very dissatisfied
- Neither satisfied or dissatisfied Don't know/
no opinion

6. How do you find out bus timetable information?

- Coastal Bus Timetable Booklet Printed timetable display at bus stop
- Digital timetable display at bus stop Council website
 Council Call Centre
- Traveline Cymru Call Centre Traveline Cymru website
 Traveline Cymru App

- Bus Operator website Bus operator timetable leaflet
- Other, please specify:
-

7. Which of the following options would you prefer for bus services operating 5 or more days per week? (please tick one only)

- Reduce the frequency of services (e.g. two-hourly to every 3 hours)
- Remove the Saturday service, so it only operates from Monday to Friday

8. Which of the following options would you prefer for bus services operating less than 5 days per week? (please tick one only)

- Reduce all services to 1 day per week
- Remove services with fewest passengers

9. Which of the following options would you prefer for the Coastal Bus Services?

(please tick one only)

- Reduce the period of the Summer timetable (e.g. start at the end of May and finish at the start of September)
- Reduce the days of operation in Summer (currently 7)
- Reduce the days of operation in Winter (currently 2)

10. At present, a number of services operate on Good Friday. Do you use the bus services on Good Friday? (please tick one only)

- Yes No

11. The Coastal Buses also operate on Bank Holiday Monday's during the Summer. Do you use the Coastal Bus Services on Bank Holiday Monday's? (please tick one only)

Yes No

12. If the bus service(s) that you use is removed altogether, how would you carry out your required journeys? (Please tick one only)

Drive my car Buy a car and drive myself Share a lift

Use Community Transport Pay for a taxi Not travel

Other.....
.....

13. Please use this space to make any comments or suggestions that would help us to improve Pembrokeshire Bus Services (in the context of reduced funding).

About you (optional)

14. Are you? (please tick only one)

Under 16 17-24 25-64 65-74 75 or over
Prefer not to say

15. Do you have a physical or mental health condition or illness lasting, or expected to last, for 12 months or more and which reduces your ability to carry out day-to-day activities? (please tick only one)

Yes No Prefer not to say

16. Do you provide regular, unpaid, substantial care for: a relative, friend or neighbor who is unable to manage at home without help because of sickness, age or disability? (please tick only one)

Yes No Prefer not to say

17. Are you pregnant, have you had a baby in the last six months or do you have a child aged 5 or under (on 1st December 2018)? (please tick only one)

Yes No Prefer not to say

18. If you share any other protected characteristic please tell us about them here.

Please hand your completed questionnaire to the bus driver or send to – Transport Unit, Pembrokeshire County Council, County Hall, Haverfordwest, SA61 1TP. This questionnaire is also available online. The closing date for completed questionnaires is 31st December 2018. Feedback on the decisions that are made on Pembrokeshire bus services will be made available on the Council’s website and via the local media.

For information about bus services in Pembrokeshire, visit www.pembrokeshire.gov.uk/transport and click on View Bus Routes and Timetables.

THIS IS ALSO AVAILABLE IN WELSH. FOR A COPY IN LARGE PRINT, BRAILLE, EASY READ, AUDIO TAPE OR AN ALTERNATIVE LANGUAGE, PLEASE CALL 01437 764551.